

The easy-to-use customer engagement platform that's revolutionizing interactions between commodity-focused companies and their clients.



Gravitate CTRM Customer Portal

Gravitate's customer-engagement platform provides your clients with a personalized self-service CTRM portal that allows them to login from anywhere to monitor prices, view contracts and access other transactional data at the touch of a button.



- Deliver web-based dashboards and interactive charts with tailored information for each contact that your business interacts with.
- Provide quick access to lifting information, contract performance and invoice details online to your clients.
- Should there be any issues with invoices, Gravitate provides online dispute resolution and also automatically reminds customers by email when their invoices are due.
- Stay in touch with your clients by using Gravitate's built-in notification system that delivers personalized emails and text messages to alert clients of price changes, contract lifting requirements and weekly summaries.

Easy Integration to Your Business Applications

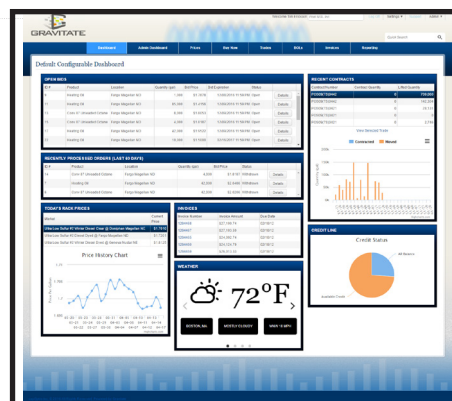
Information from CTRM systems can be easily integrated to Gravitate using our data-extraction tools and patterns. The data-extraction tools utilize the ETL pattern which consists of Extracting, Transforming and Loading data into Gravitate. Information can be sent from multiple sources with disparate frequency to meet business requirements.

- Out-of-the-box integration with CTRM systems like RightAngle and Allegro.
- Integrates with ERP systems like SAP, Oracle and Great Plains.
- Connects with real-time price feeds from GlobalView, Zema, and other price providers.

The Dashboard

Gravitate's configurable dashboard allows customers to easily view transaction information through several customizable widgets. The dashboard can be customized with commodity-specific configurations and will instantly provide essential business intelligence to customers.

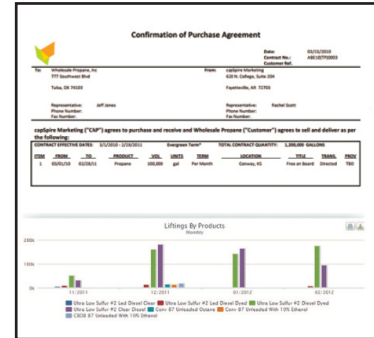
- Current Prices
- Historical Price Charts
- Contract Performance
- Lifting Summary
- Invoices
- Credit Status



Contracts, BoLs and Invoices

Customers can easily access their contract, BoL and invoice details in a secure environment. They can download PDFs of this critical information or access interactive charts of the data. Gravitate's virtual file cabinet empowers customers to access the information they need.

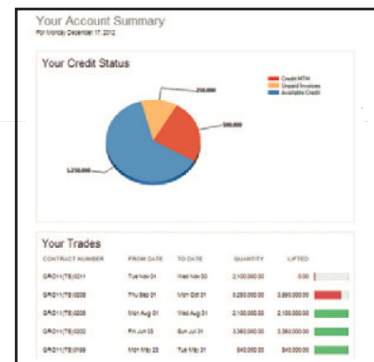
- Notification emails automatically distribute confirmations, BoLs and invoices.
- Fixed-quantity contract performance monitoring.
- Automated alerts for customers to download and pay invoices.
- Alerts and reminders for customers with late invoices or short contract volume requirements.



Notifications and Alerts

The Gravitate notification system can trigger event- and time-based alerts to be sent directly to users via an email protocol. To help automate workflow processes, Gravitate comes with out-of-the-box notifications and alerts. Gravitate customers may create customized alerts for their specific business processes.

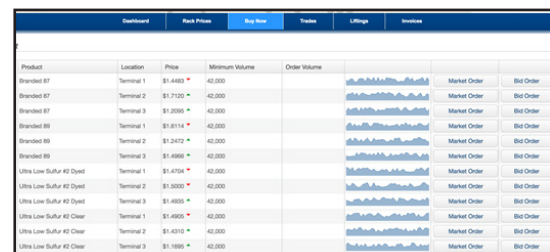
- Notifications can be configured at the customer and user levels.
- Provide your customers with automated end-of-the-month summary charts and reports.
- Alert emails drive customers to your portal to order product, download invoices and view product deliveries.



Pricing & Online Ordering

Gravitate CTRM Portal delivers daily prices to customers with automated emails that drive traffic to your corporate-branded portal. Posted prices and real-time prices are easily accessible for customers to conveniently order product. Notification emails automatically distribute confirmations, BoLs and invoices.

- Interactive charts show current and historical prices.
- Instant access to research pricing and invoice discrepancies for customers.
- Real-time pricing that is calculated with futures or swap prices.
- Price differentials can be based on product, location and trading period.
- Automated alerts for deal approval and customer confirmation.
- Deal API sends the order to your trading system.



Product	Location	Price	Minimum Volume	Order Volume	Market Order	Bid Order
Standard B7	Terminal 1	\$1.4489	40,000			
Standard B7	Terminal 2	\$1.7120	40,000			
Standard B7	Terminal 3	\$1.2099	40,000			
Standard B9	Terminal 1	\$1.6114	40,000			
Standard B9	Terminal 2	\$1.2472	40,000			
Standard B9	Terminal 3	\$1.4396	40,000			
Ultra Low Sulfur #0 Clear	Terminal 1	\$1.4704	40,000			
Ultra Low Sulfur #0 Clear	Terminal 2	\$1.5000	40,000			
Ultra Low Sulfur #0 Clear	Terminal 3	\$1.4800	40,000			
Ultra Low Sulfur #0 Clear	Terminal 1	\$1.4900	40,000			
Ultra Low Sulfur #0 Clear	Terminal 2	\$1.4310	40,000			
Ultra Low Sulfur #0 Clear	Terminal 3	\$1.1895	40,000			

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